

# Emerald Resort Guest Communication Portal

Search guests/ rooms

701

**Room 701: Gabby and Theo Young (You)**

You: Use this field to send yourself notes! !

JP

**Vendor: Jana Thompson (Planner)**

Jana: Figured...I'll find a solution though, don't ...

703

**Room 703: Jo Maynard**

Jo: sis your wedding will be perfect, don't stress!

704

**Room 704: Cody Lewis**

You: it's T do u have a white jacket I can borro...

706

**Room 706: MI Uni friend**

You: Hope you're settling in ok!!

ER

**Emerald Resort Guest Services**

ER: Welcome to Emerald Resort! We hope you ...

JP

**Jana Thompson (Planner)**

Last seen 2 minutes ago



Aug 20

JP

**Jana Thompson (Planner), 6:38 pm:**

Did I hear that the hotel found a solution for your honeymoon suite situation?

6:40 pm

Not quite, they gave us an envelope of reservations and told us to figure it out ourselves pretty much ㄟ\_(\_ツ)\_/

JP

**Jana Thompson (Planner), 6:41 pm:**

Oh, alright. Fingers crossed 🙏

Aug 21

JP

**Jana Thompson(Planner), 8:20 am:**

Hi Gabby and Theo, I'm so sorry to be the bearer of bad news again, but I just got a call from the florists and they said someone from the wedding party cancelled their service?! Did you know about this? I told them absolutely no, and nobody has authority to cancel, but they are not willing to proceed with the wedding.

I'm going to figure out another solution for decor ASAP, please let me know what you hear!

9:32 am

What??!! No!! and no we had no idea!

JP

**Jana Thompson(Planner), 9:46 am:**

Figured...I'll find a solution though, don't worry.



Type a message...

